



## Part 3: About cookies

- 1.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 1.2 Cookies may be either “persistent” cookies or “session” cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 1.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 1.4 Cookies can be used by web servers to identify and track users as they navigate different pages on a website and identify users returning to a website.

## **2. Analytics cookies**

- 2.1 We use Google Analytics to analyse the use of our website.
- 2.2 Our analytics service provider generates statistical and other information about website use by means of cookies.
- 2.3 The information generated relating to our website is used to create reports about the use of our website.