



Part 6: Deliveries

1. Introduction

- 1.1 This policy contains details of the delivery methods, periods and charges that apply to orders for our products made through our website www.leesinclair.co.uk or 01777228303 or leesinclairfurniture@gmail.com.
- 1.2 This policy is a legally binding document, and forms part of the contract of sale between you and us made under our [terms and conditions of sale]. / This policy does not create legally enforceable rights and obligations; it merely indicates our usual practice in relation to the delivery of products.

2. Free delivery

- 2.1 We offer free standard delivery to all mainland UK addresses on [all orders over GBP 50 (including VAT)].
- 2.2 All other orders will be subject to delivery charges.

3. Geographical limitations

- 3.1 We will usually be able to deliver to the following countries and territories: England, Scotland, Wales and Northern Ireland.
- 3.2 We may from time to time agree to delivery products to other countries and territories.

4. Delivery methods and periods

- 4.1 We try to deliver all of our furniture in person (subject to your availability)
- 4.2 when we cannot arrange personal delivery and installation. We use a specialist furniture logistics company called Kinetic Logistics.
- 4.3 After ordering from us, we will contact you to tell you when to expect your item and who will be delivering it. If we inform you that we will be using our Logistics company please read their terms and conditions which can be found here: www.kineticlogistics.co.uk
- 4.4 Other smaller items might be posted using Royal Mail.

5. Receipt and signature

- 5.1 All deliveries must be received in person at the delivery address, and a signature must be provided.
- 5.2 Our delivery service provider will notify you in advance of attempting to make a delivery requiring signature.

6. Delivery problems

- 6.1 If you experience any problems with a delivery, please contact us using the contact details that we publish on our website or otherwise notify to you.
- 6.2 If our delivery service provider is unable to deliver your products, and such failure is your fault, and you do not collect your products from our delivery service provider within the relevant time limit], we may agree to arrange for re-delivery of the products; however, we reserve the right to charge you for the actual costs of re-delivery (even where the initial delivery was free of charge).
- 6.3 An indicative list of the situations where a failure to deliver will be your fault is set out below:
- (a) you provided the wrong address for delivery;
 - (b) there is a mistake in the address for delivery that was provided;
 - (c) the address for delivery is not reasonably accessible;
 - (d) the address for delivery cannot safely be accessed;
 - (e) if in-person receipt is not required, there is no easy and secure means of leaving the products at the address for delivery and there is no person available to accept delivery; or
 - (f) if in-person receipt is required, there is no person available at the address for delivery to accept delivery and provide a signature.